



# TEXAS

EMERGENCY MEDICAL SERVICES

Welcome to Texas E.M.S. Benefits Subscription!

Thank you for joining our program for \$1.00 a month via your **City of Granbury** utility bill. Everyone in your home is now covered! In addition, we offer extended coverage for your loved ones who live in a local assisted living facility/community, at no additional charge! (If applicable, please contact our office to provide their address information.)

Texas E.M.S. is the 911 provider for Hood County and strives to bring the very best in pre-hospital emergency care. It is part of our philosophy that excellent care includes cost control options. This is the reason that we began the Texas E.M.S. Benefits Subscription. This program provides excellent benefits for its members during a time that you need it the most. During your injury or illness, we want you to focus on getting well and not the cost of your ambulance service.

Now that you have subscribed to the benefits program you do not need a card or any other type of identification for our services. You are entered into our data base system. There is no need to worry. Texas E.M.S. will bill your insurance company and write the remaining balance off. In this manner we are “Covering the cost between your insurance and your pocket”! **Should you receive a bill for any uncovered costs by your insurance provider(s) a simple phone call to us can resolve that expense.**

No insurance or coverage denied? As a benefits subscriber, we offer a discount at Medicare allowable rate, a beneficial cost control option at lowest allowed rate.

In the event you or someone in your household require services provided by Air Evac Lifeteam that originate in Hood County, they will receive AirEvac Lifeteam site Membership benefits as part of your Texas E.M.S. Subscription, as well.

Texas E.M.S. prays that you and your family remain safe and healthy. However, rest assured that when you need our services we are prepared and at your service. Please call us if you ever have questions, concerns, or feedback. Our office hours are 8:00am to 5:00pm, Monday through Friday. Ask for Ashley Kiesling (Office Manager).

Sincerely,

*Ricky Reeves*

Ricky Reeves  
Executive Director