



FOR IMMEDIATE RELEASE

Date: October 17, 2019

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Scheduled Outage for City Online Portals, Phone Systems

Granbury, Texas – Several of City of Granbury’s online portals and the City buildings’ phone system will be offline for a scheduled outage beginning at 5:00 p.m. on Friday, October 18. Systems maintenance is planned to be finished by noon on Saturday, October 19.

Services that will be offline during this scheduled maintenance to the City computer network include:

- **Utility billing payments and court payments**

Customers can still make court and utility payments during the outage by dropping payments into the drop deposit boxes in front of City Hall (116 W. Bridge St.).

- **City phones systems**

This does not include 9-1-1, which will remain operational. Please always call 9-1-1 in the event of an emergency.

The Public Works after-hours emergency number will remain operational at (817) 588-0488.

- **Inspections Portal**

The Public Works after-hours emergency number will remain operational at (817) 588-0488.

We apologize for any inconvenience this may cause and appreciate your patience as we perform this necessary upgrade. If you have questions or concerns regarding the outage or your bill payments, please call City Hall at (817) 573-1114 during business hours (Monday – Friday, 8:00 a.m. – 5:00 p.m.).

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