

Granbury Utility Customer,

We encourage you to activate your free customer utility portal and enjoy all of the features this new tool has to offer!

The City's utility customer portal is the result of the newly upgraded digital water meters, which offer the ability to track your water consumption. Near real-time data is logged by the meter and reported directly to your portal.

The online utility customer portal will help customers gain deeper insight and understanding on how and when they use water. It is easy to use, and can be customized to meet each customer's unique needs.

Once you activate your free account, you will gain access to several customer-driven features.



Plus, the mobile-friendly interface is designed to work on desktops, cell phones, and everything in between.

You can learn more about the utility customer portal at:

www.granbury.org/utilities

If you need assistance activating your account, please feel free to call City of Granbury staff at (817)573-1114, or visit the friendly staff at Granbury City Hall at 116 W. Bridge St.

Sincerely,

City of Granbury Utility Administration Staff



HOW TO ACTIVATE your FREE utility customer portal account



WWW.GRANBURY.ORG/MYUSAGE

Activate your utility customer portal by visiting www.granbury.org/myusage.



NEED TO SET UP AN ACCOUNT?

Click "Need to set up an account" at the bottom of the screen.



ENTER YOUR INFORMATION

Enter your email and utility account information.

Once you finish setting up the account, you can access your water usage information anytime, anywhere!

HOW CAN YOU USE THE PORTAL?

MONITOR USAGE

Monitor water usage and investigate possible leaks or continuous water flow, such as a running garden hose or leaky water pipe.

GET PRECISE, FREQUENT READINGS

With more frequent meter readings, as opposed to just monthly readings, you can make necessary adjustments sooner to reduce and manage costs.

SET CUSTOM ALERTS

Notifications

Users can set customized text and email alerts to keep up with water usage for a specific time range and/or usage amount they set.

Daily, Monthly, Annual, or Billing Cycle Usage Alerts

Set alerts for when you are using more than a given amount of water in a specific time range.

Vacation Alerts

Set alerts for when usage has occurred at your home while you are away.

www.granbury.org/MyUsage

GO PAPERLESS!

Save trees by getting your utility bill sent straight to your e-mail!

www.granbury.org/ebill



PAYING YOUR UTILITY BILL



AUTODRAFT

www.granbury.org/autodraft



ONLINE

www.granbury.org/payment



DRIVE-UP DROPBOX

116 W Bridge St
Granbury, Texas 76048



MAIL

Granbury City Hall
116 W Bridge St
Granbury, Texas

Granbury City Hall
116 W Bridge St
Granbury, Texas



Your

WATER

YOUR WAY



GAIN A
DEEPER UNDERSTANDING
OF HOW AND WHEN YOU USE WATER

WWW.GRANBURY.ORG/MYUSAGE