



How To Read Your Utility Bill

Phone **contact** info will appear here for convenience.

Key account information including Customer Name, Account Number, Service Address, and Service Period are displayed in the Account Information section.

Page numbers appear here. Large accounts with multiple meters will have more than one page.

Easy to understand **tabs** provide a snapshot glance of your bill.



UTILITY SERVICES STATEMENT

Phone Contacts:
Utility Office: 817-573-1114
After Hours: 817-588-0488
Garbage Service: 800-350-3024
Watering Violations: 817-573-2648

Account Name: JOHN SMITH
Account Number: 55-5555-55
Service Address: 1705 W FIRST STREET
Bill Date: 04/14/2014
Service Period: 03/09/2014 TO 04/09/2014

[1/1]
Granbury Municipal Utilities
Granbury City Hall
116 West Bridge Street
Granbury, Texas 76048
www.granbury.org

Office Hours:
Monday - Friday
8:00 AM to 5:00 PM

Individual charge **details** are displayed in the Account Activity section.

Last Bill	Payments (Credits)	Adjustment	Balance Forward	New Charges	ACCOUNT BALANCE	Voluntary Park Donation	Account Balance with Donation
\$ 500.00	-\$500.00	\$ 0.00	\$ 0.00	\$ 302.84	\$ 302.84	\$0.50	\$ 303.34

This area provides information on your **usage**. You'll find electric and water consumption graphs to help you analyze your usage. The graph is helpful for conservation purposes and in alerting you to possible excessive usage.

METER INFORMATION

Meter Number	Service Type	Previous Read	Current Read	Mult.	Usage kWh
88291822	EL	2,136	2,306	10	1,700

Electric Usage

1,700 units @ 0.1083 184.11
Base Charge 13.75
Total Electric 197.86

Meter Number	Service Type	Previous Read	Current Read	Usage units*
8344797	WT	3,029	3,093	64

Water Usage

Unit = 100 Gallons
20 units @ 0.5000 10.00
44 units @ 0.6750 29.70
Base Charge 16.00
Total Water 55.70

ACCOUNT ACTIVITY

ELECTRIC	197.86
WATER	55.70
SEWER: BASE CHARGE	24.00
RATE CHARGE 54 units @ 0.3500	18.90
UTGCD*	1.41
CAREFLITE	1.00
TEXAS EMS	1.00
TAX	2.97
TOTAL NEW CHARGES:	\$302.84
BALANCE FORWARD	\$0.00

This is the **total** amount due, including any past due charges carried over from the previous billing cycle.

You'll find a **breakdown** of usage charges here.

IMPORTANT MESSAGE

Welcome to your new bill design. We hope you find it easier to read and get value from the additional information we have provided. For more information about the new design see the insert in this month's bill or visit our website at www.granbury.org. If you have specific questions about your bill, our customer service representatives are available to help.

ACCOUNT BALANCE DUE BY 05/05/2014 \$302.84

VOLUNTARY PARKS DONATION	\$0.50
ACCOUNT BALANCE WITH DONATION	\$303.34
TOTAL DUE AFTER 05/05/2014	\$333.12

DISCONNECT FOR THIS AMOUNT WILL BE ON 05/12/2014

PAYMENT OPTIONS

AUTOMATIC BANK DRAFT
ONLINE - www.granbury.org
DROP BOXES - Located at City Hall
WALK IN - Utility Billing Department at City Hall
BY MAIL - Use the payment stub below

*Pass-through charge for Upper Trinity Groundwater Conservation District. www.uppertrinitygcd.com

Multiple convenient ways to pay your utility bill appear here.

Check the **message** area for updates and important messages from the City of Granbury. We will use this area to share updates each billing cycle.

Please return this portion along with your payment and make your check payable to the City of Granbury



City of Granbury
Granbury Municipal Utilities
P.O. Box 969
Granbury, TX 76048-0969

UTILITY BILL ENCLOSED

To have your Parks Donation automatically billed each billing period, check box and fill in dollar amount below.
\$ _____

Account Name: 55-5555-55
Service Address: 1705 W FIRST STREET
Zone: 03

DUE DATE: 05/01/2014
TOTAL AMOUNT DUE: \$302.84
AMOUNT ENCLOSED: _____

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JOHN SMITH
1705 W FIRST STREET
GRANBURY TX 76048-5555

CITY OF GRANBURY
PO BOX 969
GRANBURY TX 76048-0969



You will find the detachable **payment stub** located on the bottom of your bill. Detach this stub, and return it with your payment. The address on the front of this stub must be visible through the window on the return envelope when the payment is mailed.

Option to have **parks donation** automatically added to your account balance monthly.

Any Questions?

Customer service is here to answer them.

(817) 573-1114

www.granbury.org