



The City of Granbury is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. Each customer must sign this agreement before the City of Granbury will begin service. In addition, when services to an existing connection has been suspended or terminated, the water system will not re-establish service unless we have a signed copy of this agreement.

**- PLUMBING RESTRICTIONS -**

The following unacceptable plumbing practices are prohibited by state regulations:

- No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate back flow prevention device.
- No cross connection between the public drinking water supply and a private water system is permitted.
- No connection that allows water to be returned to the public drinking water supply is permitted.
- No pipe fitting that contains more than .25 percent lead may be used for the installation or repair of plumbing at any connection that provides water for human use.
- No solder or flux, which contains more than 0.2 percent lead, can be used for the installation or repair of plumbing at any connection which provides water for human use.

**- SERVICE AGREEMENT -**

The following are the terms of the service agreement between the City of Granbury and the Customer.

- The City of Granbury will maintain a copy of this agreement as long as the customer and/or the premises are connected to the water system.
- The customer shall allow his property to be inspected for possible cross-connection and other unacceptable plumbing practices. These inspections shall be conducted by the City of Granbury or its designated agent prior to initiating new water service; when there is a reason to believe that cross connections or other unacceptable plumbing practices exist; or after any major changes to the private plumbing facilities. The inspections shall be conducted during the City of Granbury's normal business hours.
- The City of Granbury shall notify the customer in writing of any cross connection or other unacceptable plumbing practice, which has been identified during the initial inspection or the periodic re-inspection.
- The customer shall immediately correct any unacceptable plumbing practice on his/her premises.
- The customer shall at his/her expense, properly install, test, and maintain any backflow prevention device required by the City of Granbury. Copies of all testing and maintenance records shall be provided to the City of Granbury.

**- ENFORCEMENT -**

If the customer fails to comply with the terms of the service agreement, the City of Granbury shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

**Please be aware that any disconnection for non-payment may require an additional deposit.**

The applicant, whose signature appears below, applies to the City of Granbury for utility services to be supplied at the address herein described. The Applicant agrees to pay for said services as bills are rendered therefore, in accordance with the rates, rules and regulations as provided by the City Charter or by City Ordinances now existing or as may be enacted and in effect at the time of delivery. In addition, if a payment is not made by the due date and acceptable payment arrangements are not made, the City of Granbury may use debt collection agencies which may include additional fees and interest as permitted by law, or other remedies allowed by law. By providing your telephone numbers to the City of Granbury, including wireless and employment numbers, you are expressly consenting to being contacted on those numbers for any purpose related to your account, including debt-collection, by a live person or automated dialing device. The Applicant further agrees to release and discharge City of Granbury from liability for damages suffered (1) by reason of electric or water currently furnished to premises, or (2) by reason of interruption, discontinuance or disconnection of service hereunder from any cause other than negligence by City of Granbury or (3) by reason of the condition, maintenance, location or existence of any of the facilities, fixtures or systems located on or adjoining the property supplied and by which services are furnished and delivered. At time of discontinuation of service, any remaining account balances may be applied to new, existing, or past applicants' accounts at the discretion of the City of Granbury.

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Signature of Applicant

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Date

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